Subscribing to Alerts

If your school or district has enabled alerts in ProgressBook, you can subscribe to these alerts if you want to be notified when you have not completed an assignment or when you have received a low grade (mark). You can choose the types of alerts you want to receive.

Note: Low Assignment Mark Alerts are not available for standards-based classes.

You can subscribe to alerts in a web browser on your computer or from the Frontline ProgressBook Parent & Student mobile app.

- **Mobile App:** If you want to download the Frontline ProgressBook Parent & Student mobile app, go to the Apple App Store or Android Apps on Google Play and search for "Frontline ProgressBook Parent/Student" to find the mobile app.

Click a tab to learn more about subscribing to alerts using either your web browser or the Frontline ProgressBook Parent & Student mobile app.

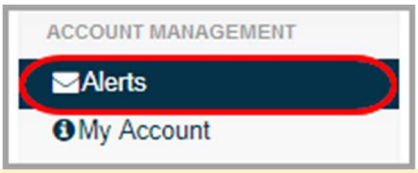
- Web Browser
- Mobile App

Subscribing to Alerts in the Web Browser

From your web browser, you can manage your email settings and your subscriptions for alerts you receive by email.

Important: Push notifications can only be managed while using the Frontline ProgressBook Parent & Student mobile app.

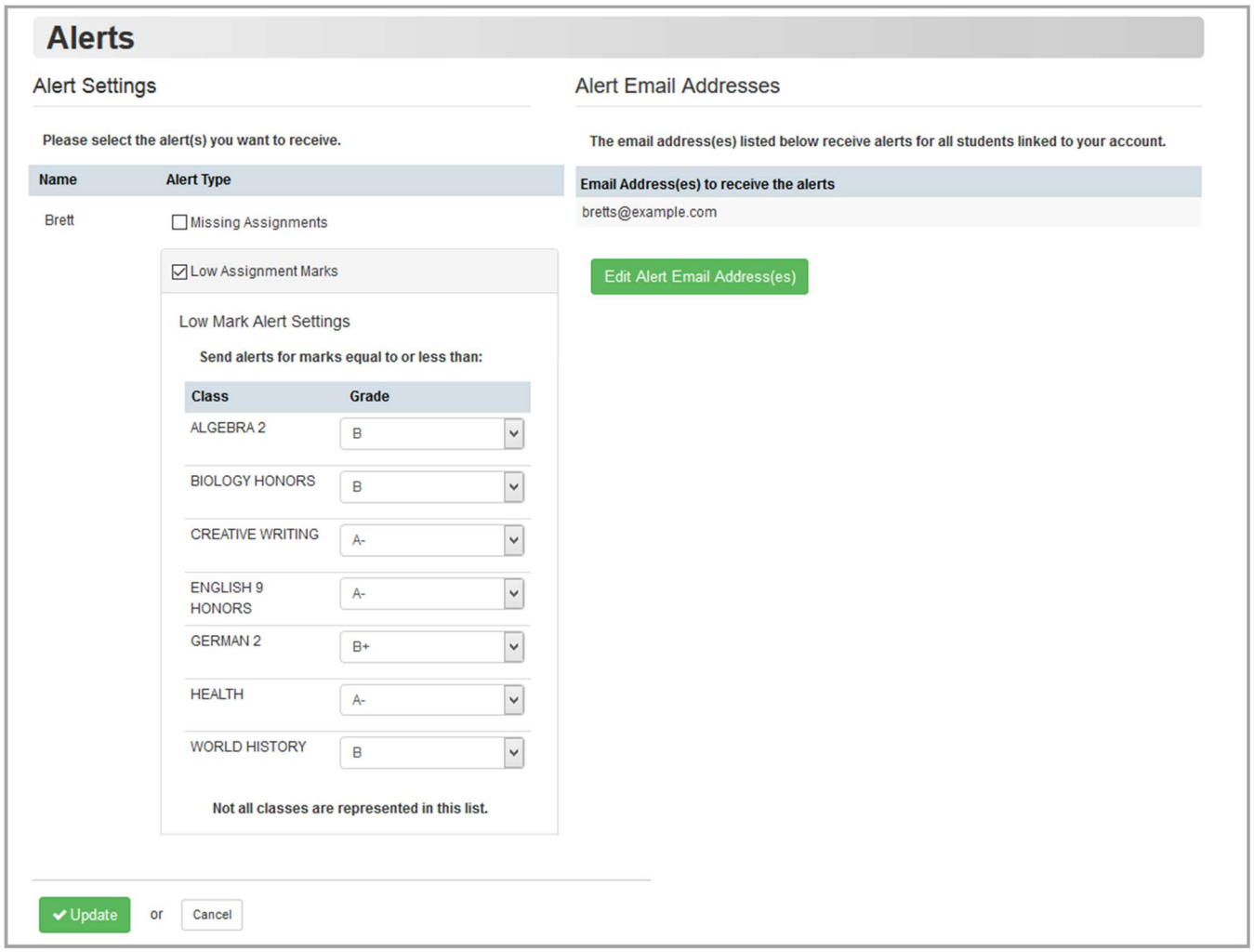
1. Click **Alerts**.

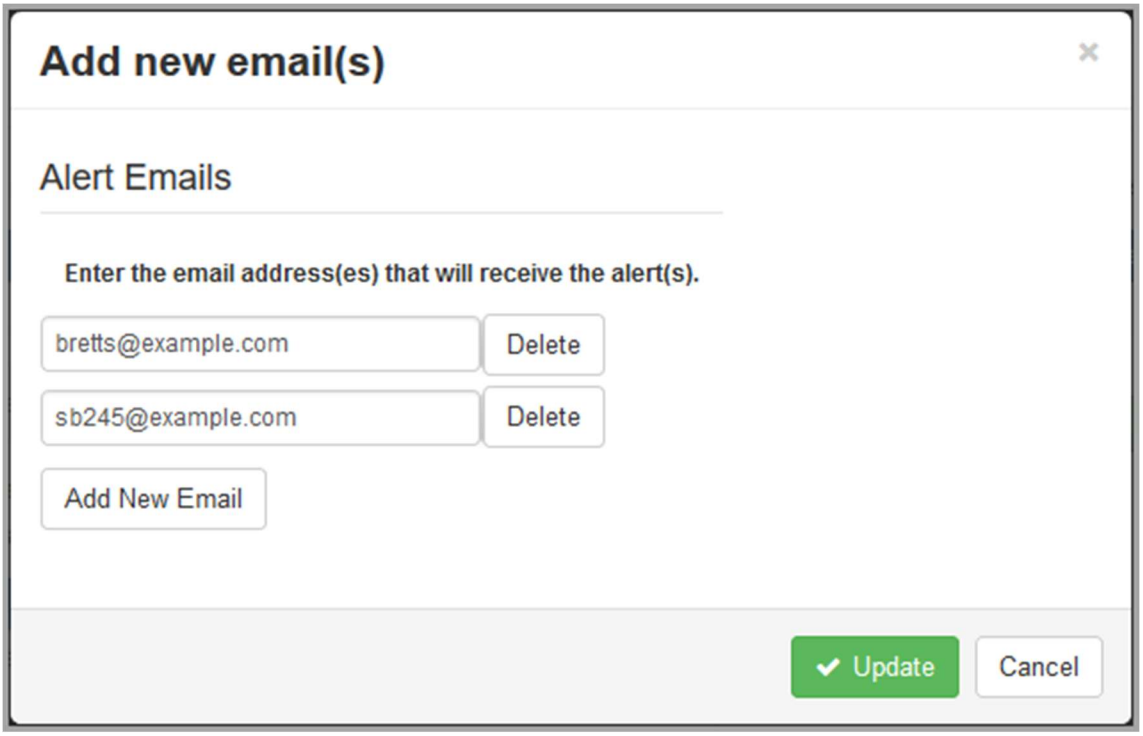


Note: The first time you click "Alerts", the message "You have no email address(es) set up for alerts. Please add an email below" displays. You must click **Add Alert Email Address(es)** and have at least one email address set up so that you can receive alerts.

2. The "Alerts" screen displays. Below "Alert Settings" and next to your name, select the alerts you want to receive.
3. If you select the "Low Assignment Marks" alert checkbox, the "Low Mark Alert Settings" section displays. For each class for which you want to set a low mark alert, use the **Grade** drop-down list to select a threshold grade. For example, if you want to be notified if you receive a grade of “B” or lower, select “B.”

Note: For classes that use standards-based grading, you cannot select a threshold grade.



4. Optionally, to change alert email addresses, do the following:
    1. Click **Edit Alert Email Address(es)**.
    2. Click **Add New Email**.

3. Enter the email address you want to change to.
4. Click **Delete** corresponding to any email address you want to remove.
5. Click **Update**.